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Associate Professor of Operations Management
ITOM Department
Cox School of Business

(August 2010 – Present)

Assistant Professor of Operations Management (Visiting Faculty)
Decision, Operations and Information Technologies Department
R.H. Smith School of Business

(August 2009 – August 2010)

Assistant Professor of Operations Management
Managerial Economics and Decision Sciences
Kellogg School of Management

(October 2000 – August 2010)

Technology Management Department, Fontainebleau, France

(1995 – 2000)

Thesis Title: Closed-Loop Supply Chain Models (Advisor: Professor Luk N. Van Wassenhove)

, Istanbul, Turkey

(1989 – 1995)

Incentive and Coordination Issues, Management of Distribution and Reverse Logistics Channels

Product Remanufacturing, Reverse Logistics, Incentives for Sustainability, Carbon Permits

Regulation and Product Innovation in the Pharma Industry, Performance-based Incentive Mechanisms in Healthcare

Design of Incentive Mechanisms to Improve Process Quality

Game Theoretic Modeling of Marketing and Operations Interactions

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- “Closed-Loop Supply Chain Models with Remanufacturing” with S. Bhattacharya and L. N. Van Wassenhove.
. 2004. Vol. 50 (2) pp. 239-252.
- “Reverse Channel Design: The Case of Competing Retailers” with L. N. Van Wassenhove
. 2006. Vol. 52 (1) pp. 1-252.
- “A Facility Location Model for Bi-Directional Flows” with Kristin Sahyouni and Mark Daskin.
. 2007. Vol 41 (4) pp. 484-500.
- “Incentives for Quality through Endogenous Routing” with Lauren Xiaoyuan and Jan Van Mieghem.
(MSOM). 2009. Vol. 11 (2) pp. 254-273.
- “Optimal Restocking Fees and Information Provision in an Integrated Demand-Supply Model of
Product Returns” with Anne Coughlan and Jeff Shulman
(MSOM). 2009. Vol. 11 (4) pp. 577-594.
- “The Effect of Life Time Buys on Warranty Repair Operations” with Kristin Sahyouni and Mark Daskin.
. 2010. Vol. 61 (5) pp. 790-803.
- “Quality Improvement Incentives and Product Recall Cost Sharing Contracts”

“How does Distribution Channel Design Drive Product Innovation in Retail Channels?” joint work with Mumin Kurtulus.

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- x “Coordination in Closed-Loop Supply Chains” with L. Debo and L. Van Wassenhove. Appeared in Reverse Logistics: Quantitative Models for Closed-Loop Supply Chains by Springer 2003.
 - x “Contracting and Coordination in Closed-Loop Supply Chains” with Charles Corbett

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- x Member of INFORMS and MSOM Societies. (since 1998)
 - x Member of WORMS (Women in Operations Research and Management Science)
 - x Member of Minority Issues Forum (INFORMS)
 - x Associate Editor for Decision Sciences Journal. (since Dec 2013)
 - x A member of the Alpha Iota Delta International Honor Society (since April 2013)
 - x Referee for Management Science, Manufacturing and Service Operations Management, Transportation Science, Production and Operations Management, European Journal of Operations Research, Journal of Operational Research Society.
 - x Session Organizer at the INFORMS, MSOM and POMS Conferences.
 - x Judge for the MSOM Student Paper Competitions.
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